



CITY OF BLACK DIAMOND
May 21, 2015 Regular Business Meeting Agenda
25510 Lawson St., Black Diamond, Washington

7:00 P.M. – CALL TO ORDER, FLAG SALUTE, ROLL CALL

APPOINTMENTS, ANNOUNCEMENTS, PROCLAMATIONS AND PRESENTATIONS:

CONSENT AGENDA:

- 1) Claim Checks** – May 21, 2015, No. 42261 through No. 4324 (void 42260) and EFTs in the amount of \$766,071.70
- 2) Payroll Checks** – April 30, 2015, No. 18555 through No. 18575 (void 18559) and ACH payment in the amount of \$260,288.34
- 3) Minutes** – Council Meeting of May 7, 2015

PUBLIC COMMENTS: Persons wishing to address the City Council regarding items of new business are encouraged to do so at this time. When recognized by the Mayor, please come to the podium and clearly state your name and address. Please limit your comments to 3 minutes. If you desire a formal agenda placement, please contact the City Clerk at 360-886-5700. Thank you for attending.

PUBLIC HEARINGS:

UNFINISHED BUSINESS:

NEW BUSINESS:

- 4) AB15-040** – Resolution Authorizing Interlocal Agreement with City of Milton for IT Services Ms. Martinez

DEPARTMENT REPORTS:

MAYOR'S REPORT:

COUNCIL REPORTS:

A. Council Standing Committees and Regional Committees

- Councilmember Deady – Chair – Public Safety Committee; Budget, Finance and Administration Committee; Domestic Violence Committee
- Councilmember Morgan – Planning and Community Service Committee; Cemetery and Parks Committee; Water Resource Inventory Area Committee (WRIA 9)
- Councilmember Edelman – Chair - Budget, Finance, Administration Committee; Chair - Planning and Community Service Committee; Public Issues Committee (PIC)
- Councilmember Goodwin – Cemetery and Parks Committee; Public Works Committee
- Councilmember Taylor, Chair - Public Works Committee; Public Safety Committee

ATTORNEY REPORT:

PUBLIC COMMENTS:

ADJOURNMENT:

CITY COUNCIL AGENDA BILL

City of Black Diamond
Post Office Box 599
Black Diamond, WA 98010

ITEM INFORMATION		
SUBJECT: AB15-040 Resolution authorizing the Mayor to execute the Interlocal Agreement (ILA) with the City of Milton for IT Services	Agenda Date: January 2, 2014 AB15-040	
	Department/Committee/Individual	
	Mayor Carol Benson	
	City Administrator –	
	City Attorney –Carol Morris	
	City Clerk – Brenda L. Martinez	X
	Finance – May Miller	
	CD/Nat Res–	
	MDRT/Ec. Dev. – Andy Williamson	
	Police – Jamey Kiblinger	
Court – Stephanie Metcalf		
Cost Impact:		
Fund Source: General Fund		
Timeline: July 2015		
Agenda Placement: <input checked="" type="checkbox"/> Mayor <input type="checkbox"/> Two Councilmembers <input type="checkbox"/> Committee Chair <input type="checkbox"/> City Administrator		
Attachments: Resolution No. 15-1028; Proposed ILA		
SUMMARY STATEMENT: <u>BACKGROUND</u> The City of Black Diamond contracted with the City of Auburn for contract information technology services for the Police Department in late 2013 and then added general city wide IT services in January of 2014. The City received notification from the City of Auburn that they will be cancelling our contract for IT services on June 30, 2015. Staff looked at many alternatives and all were more costly. After meeting with the City of Milton and discussing their business model for this service it was decided that this option was the best solution for the City at this time. <u>POLICY CONSIDERATION</u> The attached Interlocal Agreement between the City of Black Diamond and the City of Milton for IT services covers general city-wide IT services, including police IT services. Exhibit A describes the services provided and Exhibit B to the ILA outlines the costs associated with these services. <u>FISCAL CONSIDERATION</u> Monthly base services, including one on-site day per week, will be at the rate of \$4,000 per month. Hourly time will be billed beyond this general coverage at the rate of \$110 per hour. Mileage will be billed per IRS rates. The 2015 City of Black Diamond IT budget is scaled to cover both these costs and the one-time start-up cost.		
COMMITTEE REVIEW AND RECOMMENDATION: The Finance Committee reviewed the ILA with the City of Milton for IT Services on May 14, 2015, and forwarded the ILA for further consideration by the City Council. The Finance Committee recommends		

approval of the ILA as presented.

RECOMMENDED ACTION: MOTION to approve Resolution No. 15-1028, authorizing the Mayor to execute the Interlocal Agreement for city-wide IT services with the City of Milton as presented.

RECORD OF COUNCIL ACTION		
<i>Meeting Date</i>	<i>Action</i>	<i>Vote</i>
May 21, 2015		

RESOLUTION NO. 15-1028

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF
BLACK DIAMOND, KING COUNTY, WASHINGTON
AUTHORIZING THE MAYOR TO EXECUTE AN
INTERLOCAL AGREEMENT BETWEEN THE CITY OF
MILTON AND THE CITY OF BLACK DIAMOND FOR IT
SERVICES**

WHEREAS, currently the City contracts with the City of Auburn for city-wide IT services, including Police and Court; and

WHEREAS, the City received notification from the City of Auburn of their intent to cancel this contract on June 30, 2015: and

WHEREAS, staff looked at many options and contracting for services with the City of Milton was determined to be the most cost effective; and

WHEREAS the City of Milton is able and willing to provide this service to the City;

**NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF BLACK DIAMOND,
WASHINGTON, DOES RESOLVE AS FOLLOWS:**

Section 1. The Mayor is hereby authorized to execute the Interlocal Agreement between the City of Milton and the City of Black Diamond for city-wide information services, in the form substantially attached hereto as Exhibit A.

**PASSED BY THE CITY COUNCIL OF THE CITY OF BLACK DIAMOND,
WASHINGTON, AT A REGULAR MEETING THEREOF, THIS 21ST DAY OF MAY,
2015.**

CITY OF BLACK DIAMOND:

Carol Benson, Mayor

Attest:

Brenda L. Martinez, City Clerk

**CITY OF MILTON – CITY OF BLACK DIAMOND
INTERLOCAL AGREEMENT FOR
INFORMATION TECHNOLOGY SERVICES**

THIS INTERLOCAL AGREEMENT made and entered into, pursuant to the Interlocal Cooperation Act, Chapter 39.34 of the Revised Code of Washington, on the _____ day of _____, 2015, by and between the CITY OF MILTON, a municipal corporation of the State of Washington (hereinafter referred to as "Milton"), and the CITY OF BLACK DIAMOND, a municipal corporation of the State of Washington (hereinafter referred to as "Black Diamond"),

WITNESSETH:

WHEREAS, Black Diamond seeks professional information technology ("IT") services; and

WHEREAS, Milton has the requisite skills, resources, and experience necessary to provide such services and is willing and agreeable to provide such services upon the terms and conditions herein contained.

NOW THEREFORE in consideration of their mutual covenants, conditions and promises, the parties hereto do hereby agree as follows:

1. SCOPE OF SERVICES

Milton agrees to perform for Black Diamond, in a workmanlike and professional manner the tasks specific to IT support of the Black Diamond described on Exhibit A which is attached hereto and by this reference made a part of this Agreement. (The tasks described on Exhibit A shall be individually referred to as a "task," and collectively referred to as the "services.") Milton shall perform the services as an independent contractor and shall not be deemed, by virtue of this Agreement and the performance thereof, to have entered into any partnership, joint venture, employment or other relationship with Black Diamond. Milton shall perform the services described in Exhibit A which is attached hereto and by this reference made a part of this Agreement.

2. AMENDMENT REQUIRED FOR ADDITIONAL SERVICES

In the event additional IT services are required by Black Diamond beyond those specified in Exhibit A and the compensation listed in this Agreement, and further provided that Milton has the time and resources to provide such additional services and is willing to provide such services, a contract amendment shall be set forth in writing and shall be executed by the respective parties prior to Milton's performance of the additional IT services, except as may be provided to the contrary in Section 3 of this Agreement. Upon proper completion and execution of an Amendment for additional services, such Amendment shall be incorporated into this Agreement and shall have the same force and effect as if the terms of such Amendment were a part of this Agreement as originally executed. The performance of services pursuant to an Amendment shall be subject to the terms and conditions of this Agreement except where the Amendment provides to the contrary, in which case the terms and conditions of any such

Amendment shall control. In all other respects, any Amendment shall supplement and be construed in accordance with the terms and conditions of this Agreement.

3. PERFORMANCE OF ADDITIONAL SERVICES PRIOR TO EXECUTION OF AN AMENDMENT

The parties hereby agree that situations may arise in which IT services other than those described on Exhibit A are desired by Black Diamond and the time period for the completion of such services makes the execution of Amendment impractical prior to the commencement of Milton's performance of the requested services. Milton hereby agrees that it shall perform such services upon the request of an authorized representative of Black Diamond at a rate of compensation to be mutually negotiated in connection therewith which is consistent with the reasonable cost of service provision and the IT marketplace. Any such additional IT services shall be memorialized in a written amendment in accordance with Section 2 of this Agreement. The invoice procedure for any such additional services shall be as described in Section 6 of this Agreement.

4. Black Diamond RESPONSIBILITIES

Black Diamond shall do the following in a timely manner so as not to delay the provision of services by Milton:

- a. Designate in writing a person to act as Black Diamond representative with respect to the services described in Exhibit B. Black Diamond designee shall have complete authority to transmit instructions, receive information, interpret and define Black Diamond policies and decisions with respect to the services, except in the event of an emergency, see Exhibit A.
- b. Furnish Milton with all information, criteria, objectives, schedules and standards for the services provided for herein.
- c. Arrange for access to the property or facilities as required for Milton to perform the services provided for herein.
- d. Examine and evaluate all studies, reports, memoranda, plans, sketches, and other documents prepared by Milton and render decisions regarding such documents in a timely manner to prevent delay of the services including passwords, facility access and data systems for which Black Diamond is requesting support. Whenever possible and appropriate; Milton shall use "remote access" technology to support Black Diamond systems to limit onsite costs. Such examples include Firewall, router, computer, Domain controller, active directory, law enforcement support and secured/encrypted access to systems designated by Black Diamond to be supported by Milton.
- e. Black Diamond Police Department must complete, and authorize necessary state documents related to "Agency Authorization" designating City of Milton as

IT Technical contact and complete a "Management Control Agreement" filed with Washington State Patrol that will allow Milton IT staff to work with CJIS and ACCESS information including SSID, Mnemonics and ORI information to support the law enforcement systems.

5. ACCEPTABLE STANDARDS

Milton shall be responsible to provide, in connection with the services contemplated in this Agreement, work products and services of a quality and professional standard consistent with standards in the IT industry.

6. COMPENSATION

Compensation for Milton's performance of the services provided for herein is attached as Exhibit B. One-time setup, administration and remote license fee of \$1500.00 due on contract execution. This annual sum and the cost of servicing shown on attached Exhibit B shall be increased January 1, 2016, and each January 1 thereafter, by an amount equal to 2% or the most recent Seattle-Tacoma-Bremerton Consumer Price Index - U, whichever is greater for the term of this Agreement.

Milton shall submit to Black Diamond a monthly invoice and Black Diamond shall process the invoice or statement in the next billing/claim cycle following receipt of the invoice or statement, and shall remit payment to Milton thereafter in the normal course, subject to any conditions or provisions in this Agreement or Amendment.

7. TIME FOR PERFORMANCE AND TERM OF AGREEMENT

Milton shall perform the services provided for herein in accordance with the direction and scheduling provided in Exhibit A, unless otherwise agreed to in writing by the parties. The initial term of this agreement shall be thirty six (36) months and may be extended thereafter by written agreement of the Parties 60 days prior to term end. It is provided, however, that either party may cancel this Agreement with or without cause upon sixty (60) days written notice to the other party.

8. OWNERSHIP AND USE OF DOCUMENTS

All documents, reports, memoranda, diagrams, sketches, plans, design calculations, working drawings and any other materials created or otherwise prepared by Milton as part of its performance of this Agreement (the "Work Products") shall be owned by and become the property of Black Diamond, and may be used by Black Diamond for any purpose beneficial to Black Diamond. Public records requests shall be the responsibility of Black Diamond; however Milton may assist at Black Diamond request at the hourly rates provided under exhibit B for special projects.

9. RECORDS INSPECTION AND AUDIT

All compensation payments shall be subject to the adjustments for any amounts found upon audit or otherwise to have been improperly invoiced, and all records and books of accounts pertaining to any work performed under this Agreement shall be subject to inspection and audit by Black Diamond for a period of up to three (3) years from the final payment for work performed under this Agreement.

10. CONTINUATION OF PERFORMANCE

In the event that any dispute or conflict arises between the parties while this Contract is in effect, Milton agrees that, notwithstanding such dispute or conflict, Milton shall continue to make a good faith effort to cooperate and continue work toward successful completion of assigned duties and responsibilities. Provided that if Black Diamond fails to pay for the services provided by Milton in accordance with Section 6, Milton may cease providing such services until payment is made.

11. ADMINISTRATION OF AGREEMENT

This Agreement shall be administered by Ron Tiedeman, Information Technology Director or designee on behalf of Milton, and by Black Diamond, City Administrator or designee on behalf of Black Diamond. Any written notices required by the terms of this Agreement shall be served on or mailed to the following addresses:

CITY OF MILTON
Information Technology Director
Ron Tiedeman
1000 Laurel Street
Milton, WA. 98354
(253)-922-8735

rtiedeman@cityofmilton.net

CITY OF BLACK DIAMOND
City Clerk
Brenda Martinez
24301 Roberts Drive
PO Box 599
Black Diamond, WA 98010
(360) 886-5700

12. NOTICES

All notices or communications permitted or required to be given under this Agreement shall be in writing and shall be deemed to have been duly given if delivered in person or deposited in the United States mail, postage prepaid, for mailing by certified mail, return receipt requested, and addressed, if to a party of this Agreement, to the address for the party set forth above.

Either party may change his, her or its address by giving notice in writing, stating his, her or its new address, to the other party, pursuant to the procedure set forth above.

13. INSURANCE

Black Diamond shall maintain in full force throughout the duration of this
CITY OF MILTON TECHNOLOGY SERVICES INTERLOCAL AGREEMENT
Black Diamond IT ILA, May 7, 2015

Agreement comprehensive general liability insurance with a minimum coverage of \$1,000,000.00 per occurrence/aggregate for personal injury and property damage. This requirement shall be deemed satisfied by evidence of Black Diamond membership in a municipal self-insurance pool, including evidence of limits of coverage's, exclusions and limits of liability satisfactory to Milton.

Milton shall maintain in full force throughout the duration of this Agreement comprehensive general liability insurance with a minimum coverage of \$1,000,000.00 per occurrence/aggregate for personal injury and property damage. This requirement shall be deemed satisfied by evidence of Milton's membership in a municipal self-insurance pool, including evidence of limits of coverage's, exclusions and limits of liability satisfactory to Black Diamond.

14. INDEMNIFICATION

a. Black Diamond shall indemnify and hold Milton and its agents, employees, and/or officers, harmless from and shall process and defend at its own expense any and all claims, demands, suits, at law or equity, actions, penalties, losses, damages, or costs, of whatsoever kind or nature, brought against Milton arising out of, in connection with, or incident to the execution of this Agreement and/or Black Diamond's performance or failure to perform any aspect of this Agreement; provided, however, that if such claims are caused by or result from the concurrent negligence of Milton, its agents, employees, and/or officers, and the City of Black Diamond, its agents, employees and/or officers, this indemnity provision shall be valid and enforceable only to the extent of the negligence of Black Diamond; and provided further, that nothing herein shall require Black Diamond to hold harmless or defend Milton, its agents, employees and/or officers from any claims arising from the tortious act or sole negligence of Milton, its agents, employees, and/or officers. No liability shall attach to Milton by reason of entering into this Agreement except as expressly provided herein.

b. Milton shall indemnify and hold Black Diamond and its agents, employees, and/or officers, harmless from and shall process and defend at its own expense any and all claims, demands, suits, at law or equity, actions, penalties, losses, damages, or costs, of whatsoever kind or nature, brought against Black Diamond arising out of, in connection with, or incident to the execution of this Agreement and/or Milton's performance or failure to perform any aspect of this Agreement; provided, however, that if such claims are caused by or result from the concurrent negligence of Black Diamond, its agents, employees, and/or officers, and the City of Milton, its agents, employees and/or officers, this indemnity provision shall be valid and enforceable only to the extent of the negligence of Milton; and provided further, that nothing herein shall require Milton to hold harmless or defend Black Diamond, its agents, employees and/or officers from any claims arising from the tortious act or sole negligence of Black Diamond, its agents, employees, and/or officers. No liability shall attach to Black Diamond by reason of entering into this Agreement except as expressly provided herein.

This Section shall survive termination of this Agreement.

15. WAIVER OF SUBROGATION

Milton and Black Diamond hereby mutually release each other from liability and waive all right of recovery against each other for any loss caused by fire or other perils which can be insured against under fire insurance contracts including any extended coverage endorsements thereto which are customarily available from time to time in the State of Washington, provided, that this paragraph shall be inapplicable to the extent that it would have the effect of invalidating any insurance coverage of Milton or Black Diamond.

16. COMPLIANCE WITH REGULATIONS AND LAWS

The parties shall comply with all applicable rules and regulations pertaining to them in connection with the matters covered herein.

17. ASSIGNMENT

The parties shall not assign this Agreement or any interest, obligation or duty therein without the express written consent of the other party.

18. ATTORNEYS' FEES

If either party shall be required to bring any action to enforce any provision of this Agreement, or shall be required to defend any action brought by the other party with respect to this Agreement, and in the further event that one party shall substantially prevail in such action, the losing party shall, in addition to all other payments required therein, pay all of the prevailing party's reasonable costs in connection with such action, including such sums as the court or courts may adjudge reasonable as attorney's fees in the trial court and in any appellate courts.

19. NONDISCRIMINATION

Each of the parties, for itself, its heirs, personal representatives, successors in interest, and assigns, as a part of the consideration hereof, does hereby covenant and agree that it will comply with pertinent statutes, Executive Orders and such rules as are promulgated to assure that no person shall, on the grounds of race, creed, color, national origin, sex, sexual orientation, age, or the presence of any sensory, mental or physical handicap be discriminated against or receive discriminatory treatment by reason thereof.

20. MISCELLANEOUS

a. All of the covenants, conditions and agreements in this Agreement shall extend to and bind the legal successors and assigns of the parties hereto.

b. This Agreement shall be deemed to be made and construed in accordance with the laws of the State of Washington. Jurisdiction and venue for any action

arising out of this Agreement shall be in King County, Washington.

c. The captions in this Agreement are for convenience only and do not in any way limit or amplify the provisions of this Agreement.

d. Unless otherwise specifically provided herein, no separate legal entity is created hereby, as each of the parties is contracting in its capacity as a municipal corporation of the State of Washington. The identity of the parties hereto is as set forth hereinabove.

e. The performances of the duties of the parties provided hereby shall be done in accordance with standard operating procedures and customary practices of the parties. Semi-annual operational review and service meetings shall be held with representatives from both cities to review and discuss service and support delivery.

f. No provision of this Agreement shall relieve either party of its public agency obligations and or responsibilities imposed by law.

g. If any term or provision of this Agreement or the application thereof to any person or circumstance shall, to any extent, be held to be invalid or unenforceable by a final decision of any court having jurisdiction on the matter, the remainder of this Agreement or the application of such term or provision to persons or circumstances other than those as to which it is held invalid or unenforceable shall not be affected thereby and shall continue in full force and effect, unless such court determines that such invalidity or unenforceability materially interferes with or defeats the purposes hereof, at which time either party shall have the right to terminate the Agreement.

h. This Agreement constitutes the entire agreement between the parties. There are no terms, obligations, covenants or conditions other than those contained herein. No modifications or amendments of this Agreement shall be valid or effective unless evidenced by an agreement in writing signed by both parties.

i. Copies of this Agreement shall be listed by the parties on their websites as provided for in RCW 39.34.040.

IN WITNESS WHEREOF the parties hereto have executed this Agreement as of the day and year first above written.

CITY OF MILTON

CITY OF BLACK DIAMOND

Debra Perry
Milton Mayor

Mayor Carol Benson
Black Diamond Mayor

Attest:

Attest:

Katie Bolam,
Milton City Clerk

Brenda Martinez,
Black Diamond City Clerk

Approved as to form:

Approved as to form:

Print Name: _____
City Attorney

Print Name: _____
City Attorney

STATE OF WASHINGTON)
) ss.
COUNTY OF KING)

ON THIS _____ day of _____, 2015, before me personally appeared _____ and _____ to me known to be the _____ and _____ of _____, a municipal corporation, the corporation that executed the within and foregoing instrument, and acknowledged said instrument to be the free and voluntary act and deed of said corporation, for the uses and purposes therein mentioned, and on oath stated that they were authorized to execute said instrument, and the seat of said municipal corporation is affixed hereon.

WITNESS my hand and official seal hereto the day and year in this certificate first above written.

NOTARY PUBLIC in and for the State
of Washington, residing at _____
My Commission Expires: _____

STATE OF WASHINGTON)
) ss.
COUNTY OF KING)

ON THIS _____ day of _____, 2014⁵, before me personally appeared _____ and _____ to me known to be the _____ and _____ of _____, a municipal corporation, the corporation that executed the within and foregoing instrument, and acknowledged said instrument to be the free and voluntary act and deed of said corporation, for the uses and purposes therein mentioned, and on oath stated that they were authorized to execute said instrument, and the seat of said municipal corporation is affixed hereon.

WITNESS my hand and official seal hereto the day and year in this certificate first above written.

NOTARY PUBLIC in and for the State
of Washington, residing at _____

My Commission Expires: _____

EXHIBIT A
SCOPE OF SERVICES

Services Provided:

- Onsite Milton IT Staff Presence: Milton primary support function will be via remote access and administration with primary contact and support provided through email: ITsupport@CityofMilton.net and phone support. Remote login and various types of technical configuration management will be utilized to minimize onsite and travel charges. Under this service level, Black Diamond will be allotted "onsite technical staff presence" 1 day (7.5 hours) per week specific to meeting onsite support and technical requirements which will include an hour for lunch and appropriate travel time. Day and times will be coordinated with Milton IT availability and may be altered through written request process identified in section 11 above. Milton IT staff will also respond onsite to all technical matters not repairable remotely utilizing allotted onsite hours or through authorized request at stated rate, and will attempt to respond to non-critical items in multiples to minimize trips where possible. All other support shall be provided remotely where possible.
- General network and desktop support including setup, configuration, and onsite handling. Special projects or "last minute" projects may incur charges based on an individual and mutually agreed basis.
- Maintenance and management of Servers and "back-end" equipment to include:
 - Telephones, servers, network equipment (routers, firewalls, switches)
 - Server administration, including user setup, access, email and help desk functionality
- Purchasing: Recommendations, quotes, vendor discussions shall be provided by Milton IT. Purchasing, purchase orders and requisitions will be the responsibility of Black Diamond.
 - Black Diamond can be added to certain City of Milton software and hardware agreements to receive similar volume and cost savings where applicable. Such areas including Microsoft volume licensing, Springbrook, Sharepoint, Antivirus protection, Netmotion and others.
- Web Services –
 - Services may be available at Black Diamond request.
- Backup operations, offsite storage and disaster recovery
 - Milton will evaluate current backup and disaster contingency plans and make recommendations. Typically this includes weekly offsite storage which is paid for by customer including configuration of daily incremental and differential backups.
 - Disaster recovery may result in an addition of services, or evaluation and recommendation to enhance business continuity and operations based on current procedures.
- Application and software end user support
- Vendor coordination and management as needed
- Operating system, and software patch management
- Technical recommendations including:
 - Long and short term strategic planning
 - Disaster recovery and business continuity planning

- Technology budget recommendations and planning
- Audit documentation and assistance with CJIS and WCIA annual audits

Requesting support:

All requests for service should be emailed to ITSupport@CityofMilton.net. Phone calls will be accepted as well, however tracking tickets and support via our help desk system is preferred with a response via phone call or email from Milton staff. The request will be forwarded to City of Milton technical staff for resolution. Persons authorized to request support on a non-emergency basis are Black Diamond employees or their designee.

Service levels:

For requests e-mailed Monday through Friday from 7:00 am to 5:00 pm, we will try to respond within 30 minutes of support email receipt. During high call volumes, we will assist you as soon as possible.

With authorization of Mayor, City Administrator or Police Chief, support outside regular business hours will be provided on an emergency basis. If you need an immediate response during off hours and have the appropriate authorization, please call Milton on-call phone number at 253-922-8735 with the name of authorizing person and nature of issue.

Service Limitations:

- City of Milton will assist and provide recommendations on network security but security remains the responsibility of City of Black Diamond.
- City of Milton will document, and present information relevant to technical audits however compliance will be the responsibility of City of Black Diamond, including PCI Compliance, CJIS and ACCESS Audits.
- City of Milton will assist and provide installation and recommendations on hardware and software purchases. All hardware and software purchases are the responsibility of City of Black Diamond.

Additional Services:

City of Milton may provide additional services, or alter existing services through the appropriate approval process and addendum.

Additional services may include in partnership, but are not limited to:
 Strategic Planning, business continuity and Disaster Recovery Plans
 Capital replacement, rotation, and equipment improvement schedule
 GIS program and Services
 Bulk Licensing and Shared Licensing Support
 Web Application and Design project management
 Joint application and program grant application and management
 Public Records Request

Billing:

All service will be billed monthly according to Exhibit B. Services that are billed on an hourly basis will include a brief description of the service and the department where the service was performed. Monthly charges for service are based on an estimated 500 helpdesk requests annually. In the event annual helpdesk requests exceed 500 tickets, City of Black Diamond agrees to negotiate these additional services which may include mutually agreed adjustments to monthly, annual or reoccurring service charges.

**EXHIBIT B
COST OF SERVICES**

Support Function	Operating Hours	Billing rate	Monthly cost
General Network and desktop maintenance and support including operating system patch management, virus system software management, general troubleshooting and problem resolution that can be via remote access/phone and minimal Milton office visits where deemed possible allowing equipment drop off and minimal hands on configuration support.	M - F, 7 a.m. - 5 p.m. excluding holidays	\$4000.00 / month effective May 1, 2015 and monthly thereafter plus mileage based on IRS standard mileage rate	\$4000.00
One-time administration, setup and remote license fees.	N/A	\$ 1500.00	N/A
Network and desktop repair and maintenance that require onsite support or special projects with proper approval.	M - F, 7 a.m. - 5 p.m. excluding holidays	Included. Mileage billed separately and based on IRS standard mileage rates	Billed separately
Special project, additional services, or project management outside of typical support. (Examples include: facility planning, large scale moves, adds, changes, system wide projects requiring additional Milton time and or schedule alteration)	M - F, 7 a.m. - 5 p.m. excluding holidays	\$110.00 / hour with one hour minimum plus mileage based on IRS standard mileage rate	Billed separately
All support responses by Milton technical support staff. Note: Milton technical support staff will not respond without authorization from City of Black Diamond Mayor, Police Chief or City Administrator.	Non business hours, afterhours, emergency response	\$150.00 / hour with one hour minimum plus mileage based on IRS standard mileage rate	Per incident as required
Netmotion Client Software	n/a	Option	Per Client
Virus Protection Software	n/a	Option	Yearly

Brenda Martinez

From: Ron Tiedeman <rtiedeman@cityofmilton.net>
Sent: Thursday, May 07, 2015 12:24 PM
To: Brenda Martinez
Subject: RE: Check-In
Attachments: Milton IT Services ILA Black Diamond Final.doc

Hi Brenda,

Attached you will find the ILA for IT services with all your attorney changes accepted. Only one change was made correcting my number and email address. Based on our previous discussion, I will be requesting this go to our Council sooner rather than later so we might get approval to correspond with your own and expedite the solution.

Please let me know if you have any questions.

Ron

From: Brenda Martinez [<mailto:BMartinez@ci.blackdiamond.wa.us>]
Sent: Tuesday, May 05, 2015 4:01 PM
To: Ron Tiedeman
Subject: RE: Check-In

Hi Ron,

Yes, it has been busy...many staff changes here at BD the past few weeks.

I confirmed with the Mayor that yes the City would like to move forward with the City of Milton providing IT support for us. We did receive formal written notification from Auburn and our agreement with them will terminate on June 30, 2015. I also had our attorney review the proposed draft ILA (attached) – you will see her changes in red. My hope is to get this on the Council agenda for May 21st as June will be here before we know it; plus we still have quite a few outstanding projects.

If you have any questions please let me know.

I'm very much looking forward to working with you again.

Brenda L. Martinez
City of Black Diamond

NOTICE OF PUBLIC DISCLOSURE: This e-mail is public domain. Any correspondence from or to this e-mail account may be a public record. Accordingly, this e-mail, in whole or in part, may be subject to disclosure pursuant to RCW 42.56, regardless of any claim of confidentiality or privilege asserted by an external party.

From: Ron Tiedeman [<mailto:rtiedeman@cityofmilton.net>]
Sent: Tuesday, May 05, 2015 3:14 PM
To: Brenda Martinez
Subject: Check-In

Hi Brenda,

I wanted to check back with you and find out if anything changed along the way regarding IT support and the City of Black Diamond's intent moving forward. I know last time we talked you mentioned sending the draft ILA over to your attorney, but didn't know if that was still the plan or if things changed.

I am currently working on some internal City of Milton projects, including the hiring process for staff so any additional information would be useful proceeding with the hiring process here. I understand how busy things get, so if you have any updates or need anything from me please let me know. I also understand Black Diamond has other options they could leverage, so I want to make sure I'm a resource to you however I can be one.

Thank you,

Ron